

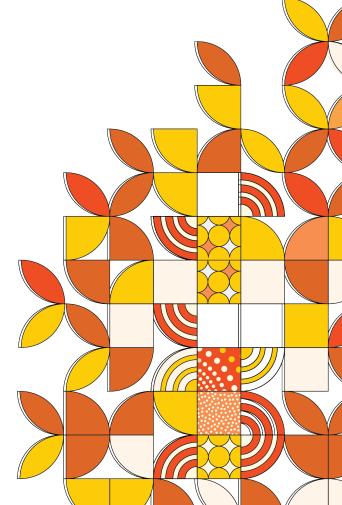
Legal entity: INSTITUTE OF HEALTH & MANAGEMENT PTY LTD.

Category: Institute of Higher Education

CRICOS Provider: 03407G | Provider ID: PRV14040

ABN: 19 155 760 437 | ACN: 155 760 437

Issue of Testamur Policy







SECTION 1

Purpose

1. This policy describes the Institute of Health & Management's (IHM's) principles and procedures governing the issue and reissue of the official testamur and related documents.

Scope

- 2. This policy applies to the testamur and documentation issued to students upon completion of a higher education course of study and are entitled to receive the following at the time of conferral under the delegation of the accrediting authority:
 - a) Testamur
 - b) Academic Transcript
 - c) Australian Higher Education Graduation Statement (AHEGS) (for graduates only)
- 3. It does not apply to certificates of participation or other such documents.

Suite documents

- 4. This Policy is linked to the following procedures:
 - a) Issue of Testamur Procedure
 - b) Australian Higher Education Graduation Statement (AHEGS)
 - c) See also Associated Information listed in the 'Related Internal Documents' in Section 4 below

SECTION 2

Policy

5. Principles

- a) The Board of Directors have the final authority over the issuance of testamur.
- b) The Academic Board ratifies the conferral of awards.

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- c) The testamur embodies the academic rigour of the IHM courses, which is essential to maintaining a sound reputation as an education provider among potential employers of IHM graduates, potential students and other stakeholders. Protecting the security and integrity of the testamur is therefore an important aspect of reputation stewardship for the Institute.
- d) IHM ensures that the awards are conferred for the qualifications which are consistent with the level classification for that qualification in the AQF.
- e) IHM ensures that the awardees of qualifications are issued with authorised certification documentation including a testamur, an academic transcript and an Australian Higher Education Graduation Statement (AHEGS) that state correctly:
 - a. The name of the registered higher education provider issuing the documentation.
 - b. The full title of the qualification awarded, including the field or discipline of study.
 - c. The full name of the person to whom the documentation applies.
 - d. The date of issue.
 - e. The name and office of the person authorised by IHM to issue the documentation.
 - f. If the qualification is recognised in the AQF, the testamur and the graduation statement is certified with the logo of the AQF.
- f) All certification documentation issued by IHM is:
 - a. Unambiguously issued by IHM.
 - b. Readily distinguishable from other certification documents issued by IHM.
 - c. Protected against fraudulent issue by using anti-fraud certificate paper with hidden words and heat sensitive feature on the back.
 - d. Traceable and authenticable.
 - e. Designed to prevent unauthorised reproduction.
 - f. Replaceable by IHM through an authorised and verifiable process.
- g) IHM issues academic transcripts as the official record of results. Academic transcript must feature the following:
 - a. Full name of the student and the Student ID number
 - b. Date of issue
 - c. The full name of the course and units of study undertaken and when they were undertaken and completed.



- d. Credit granted through recognition of prior learning.
- e. The weighting of units within courses of study.
- f. The grades awarded for each unit of study undertaken and, if applicable, for the course overall.
- g. An explanation of the grading system used.
- h. Cumulative GPA based on the allocated marks.
- i. IHM's provide number and CRICOS registration code.
- j. Credential Number
- h) Graduation statements contain, in relation to a particular course of study and the qualification awarded, the information contained in a record of results, presented in a form that conforms with the requirements for an Australian Higher Education Graduation Statement (AHEGS).
- i) Qualifications that do not align with a qualification that is recognised in the AQF are not described using the nomenclature of the AQF or implied to be a qualification recognised in the AQF or an equivalent qualification.
- j) Students who complete one or more units of study that do not lead to the award of a qualification have access to an authorised academic transcript for the units undertaken.
- k) IHM will maintain a register of graduates which records all details of graduates, including but not limited to their course, start dates, end dates, mode of study, award conferred upon them, dates of issue etc.
- I) The printed testamur will have an identification number, which will be recorded in the register.

SECTION 3

Associated information

Related Internal	 Australian Higher Education Graduation Statement (AHEGS)
Documents	Credit and Prior Learning Policy
	Credit and Prior Learning Procedure
	Fee, Charges and Refund Policy
	Fee, Charges and Refund Procedure
	Issue of Testamur Procedure
	Student Academic Progression Policy
	Student Academic Progression Procedure
	Student Code of Conduct
	Student Code of Conduct Implementation Guidelines





	Student Complaints and Appeal Policy
	Student Complaints and Appeal Procedure
	Student Support Framework
	Student Support Services Policy
	Student Support Services Procedure
Related Legislation,	Tertiary Education and Quality Standards Agency Act 2011
Standards, and Codes	Higher Education Standards Framework (Threshold Standards) 2021
	TEQSA Guidance Notes
	Education Services for Overseas Students Act (2000)
	National Code of Practice for Providers of Education and Training to
	Overseas Students (2018)
	Australian Qualifications Framework (AQF) (2014) Qualifications
	Pathways Policy
	Australian Higher Education Graduation Statement
Date Approved	01/12/2021
Date Endorsed	15/12/2021
Date of Effect	02/12/2021
Date of Next Review	31/12/2024
Approval Authority	Academic Board
Responsibility for	Academic Dean
implementation	
Document Custodian	Chair, Academic Board
PinPoint Doc ID	IHM-ITP1 – 4.1

Change History

Version Cor	ntrol	Version 4		
Change	Date	Short description of the change, incl version number, changes, who		
Summary		considered, approved, etc.		
	10/11/2021	Policy and Procedure are separated into two documents		
	Version 4	Wells Advisory feedback was accepted and incorporated		
		Added version number		
		Minor editorial changed		
		Version 4 approved by Academic Board in December 2021		



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IHM-ITP1 – 4.1

22/11/2023	•	The definitions have been relocated to the IHM glossary and the template
Version 4.1		has been updated.